



**SSI**

**WINS CLEARLYRATED'S 2020 BEST OF STAFFING CLIENT AND DIAMOND TALENT AWARDS FOR SERVICE EXCELLENCE**

*Earned by less than two percent of all staffing agencies in the U.S. and Canada*

**Cranberry Township, PA – February 4<sup>th</sup>, 2020** – [SSI](#), a leading staffing agency announced today that they have won **Best of Staffing Client and Best of Talent Diamond Awards** for providing superior service to their clients and candidates. Presented in partnership with presenting sponsor, CareerBuilder, and gold sponsors Indeed and Glassdoor, [ClearlyRated's Best of Staffing® Award](#) winners have proven to be industry leaders in service quality based entirely on ratings provided by their clients and candidates. On average, clients of winning agencies are 3.3 times more likely to be completely satisfied and candidates who have been placed by winning agencies are 1.7 times more likely to be completely satisfied with the services provided compared to those working with non-winning agencies.

Finding the perfect candidates for the right job opening at US companies, SSI received satisfaction scores of 9 or 10 out of 10 from 78% of their **clients**, significantly higher than the industry's average of 24%. Additionally, SSI has received a 9 or 10 out of 10 from 79.7% of their **placed talent**, which again is significantly higher than the industry average of 45%.

“At SSI, exceptional service has always been the fabric that has woven together our successful journeys with our clients and talent for the past 21 years. This year we are honored to hit yet another milestone for being recognized as a **“Diamond Talent Award Recipient”** for providing superior service to our candidates for at least 5 consecutive years and 4 years in a row as a Best of Staffing Client organization. We understand that every client/consultant is unique, requiring their own individual style and that every client/consultant truly appreciate the level of service they receive from their business partners and employer. Each year we continue to improve our capabilities around our service model to both clients and talent with surveys to ensure we understand what is going great and what needs to be enhanced. It is yet again another very noteworthy achievement gained by our SSI team for serving as the needle and thread that weaves together another year of great success in a crowded customer service industry.” said CEO and Founder, Ron Seibert.

“Now more than ever, it is important for staffing firms to deliver consistently remarkable experiences to the clients and talent they work with,” said ClearlyRated's CEO Eric Gregg. “This year's Best of Staffing winners have shown their commitment to exceptional service, committing to not only measuring satisfaction, but taking action on the feedback. I couldn't be more proud to showcase these industry leaders alongside feedback from their actual clients and candidates on ClearlyRated.com and applaud them for their commitment to making improvements at their respective firms!”

**About SSI**

Rather than follow the lead of many temp staffing companies and temp-to-hire staffing companies, we focus on placing consultants nationally, servicing the Fortune 500, emerging growth and Managed Service Providers. SSI's mission is to provide outstanding staff augmentation and World Class Service to our clients, and we are committed to be a “Best Place to Work” for our consultants and employees. Learn more about SSI at [www.ssipeople.com](http://www.ssipeople.com).

**About ClearlyRated**

Rooted in satisfaction research for professional service firms, [ClearlyRated](#) utilizes a Net Promoter Score survey program to help professional service firms measure their service experience, build online reputation, and differentiate on service quality. Learn more at <https://www.clearlyrated.com/solutions/>.

**About Best of Staffing**

[ClearlyRated's Best of Staffing® Award](#) is the only award in the U.S. and Canada that recognizes staffing agencies that have proven superior service quality based entirely on ratings provided by their clients and job candidates. Award winners are showcased by city and area of expertise on ClearlyRated.com – an online business directory that helps buyers of professional services find service leaders and vet prospective firms – based exclusively on validated client and talent ratings and testimonials.

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